

Case Study

eLearning Compliance

Health and Safety Training



Highlights

- A consistent training message across three Norske Skog mills
- Training material that is up-to-date and reflects the Health and Safety standards at the relevant mills
- Maximises accessibility to training (self paced learning)
- Engaging, responsive and relevant training material
- Easy maintenance and future development of the course material

Technical Specifications

- Mintra Publisher (development tool)
- Mia Campus (live environment)
- Flash MX
- Photoshop
- Audition

The Situation

Norske Skog is a world leading producer of newsprint and magazine paper.

The Norske Skog e-learning Project Manager (with input from three Norske Skog mills in Australasia) contracted the services of RWD to design and develop a series of Health and Safety e-learning courses.

The project required the courses to be built using Norske Skog's online publishing tool; Mia Publisher and then deployed using Mia Campus, a Learning Management System (LMS).

The training is to be rolled out to Norske Skog personnel from a broad range of backgrounds such as

administration, maintenance, pulp and paper operational employees, and external contractors.

Courses have been developed in accordance with New South Wales, Tasmanian and New Zealand legislation; however they also aim to promote the 'Norske Skog' global Health, Safety and Environmental standards.

The Norske Skog Project Team are translating the courses into Spanish and Portuguese for potential adaptation and use by the Norske Skog mills in South America.



Solution

Working collaboratively with the Norske Skog Consulting Project Manager and Subject Matter Experts (SME's); the team from RWD conducted a detailed needs analysis and put forward recommendations for a solution that included the inclusion of graphics, animations, audio, real life scenarios, and assessment activities.

The online training courses are being developed to compliment the Norske Skog practical (hands-on) Health and Safety Training Programme.

Examples of these online courses include:

Fall Prevention

This course was designed to help employees understand and manage the risk of falling whilst undertaking work at Norske Skog mills.

Fire Awareness and Extinguisher Theory

This course assists Norske Skog employees to understand the risks and consequences related to fire and provides them with practical knowledge about how to prepare and act in a fire related emergency.

Job Safety Analysis (JSA)

The JSA course explains the Norske Skog JSA process and uses interactive technology to lead the learner through this process, applying each of the JSA basic steps to a real life scenario such as changing a tyre on a car.

Hot Work

This course includes information and a series of activities that assist the employee to understand the potential risks and consequences of Hot Work.

Confined Spaces

Through a series of online interactions, this course helps the employee understand and manage the risks of working in a Confined Space.

Results

The development of a series of Health and Safety e-learning courses for three Norske Skog mills in Australasia. From induction and throughout the duration of employment, Norske Skog employees will have easy access to flexible and engaging online training. The material can be quickly updated to reflect any changes in Health and Safety Standards.

"We were impressed with the professional response we received when we first approached RWD. Now that RWD have been engaged to develop Health, Safety and Environment e-learning material for us, we have found this professional approach throughout all aspects of their work."

Michael Paul,
Project Manager



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